



RJS Technologies, Inc.

The first in verification

Service & Support

RJS offers flat-rate pricing on all repairs and calibration services. The prices vary depending on the model of bar code verifier to be serviced, see the chart below for the prices. The service covers repair/replacement of a unit under the following conditions:

1. Standard repair turn-around is 24 hours
2. Serial numbers on all components **must** match – if the serial numbers do **not** match then it will be considered two spate repairs and the price will be the total of the two repairs
3. Customer pays shipping both ways to RJS headquarters in Minneapolis, MN, U.S.A.
4. D4000 Auto Optic or Inspector 4000 units must be returned with a calibration plaque or an additional \$110 will be added to the repair charge (and a new plaque will be provided)
5. Following service equipment, for a period of 1 year there will be no charge for additional repairs with the following conditions:
 - a. Customer pays freight each way
 - b. Any damage due to misuse, abuse, or unusual handling will result in additional charges (a few examples of non-covered repairs: batteries charged in the unit, cracks in the case/screen, water damage)

Services

Part Number	Description	List Price
002-0010	Laser Inspector L1000 Depot Service	\$550
002-0011	Inspector 4000 (3,6,10,20 mil Auto Optic) Depot Service	\$425
002-0012	Inspector D4000 (3,6,10,20 mil Auto Optic ONLY) Depot Service	\$425
002-0013	Inspector D4000 (3,5,10,20 mil Auto Optic ONLY) Depot Service	\$425
002-0014	Inspector D4000 (Laser Scanner Only) Depot Service	\$550
002-0015	Inspector D4000 (3,6,10,20 mil Auto Optic and Laser Scanner) Depot Service	\$550
002-0016	Inspector D4000 (3,5,10,20 mil Auto Optic and Laser Scanner) Depot Service	\$550
002-0017	Inspector D4000 SP Depot Service	\$550

¹ Flat rate (Not Discountable) including material and labor, Customer pays freight both ways